



## Adviserwill Ltd Terms and Conditions of Business

- a) Adviserwill Limited (the Company) agrees to arrange for the preparation of a Will and other specified documents if required. Such Will and /or documents shall be prepared in accordance with the instructions given to the Company on the date of this agreement.
- b) The Company shall endeavor to have the Will prepared for the Client within fourteen working days from the date of this agreement, subject to all relevant information and payment being supplied to the Company on or before the date of this agreement. Other documents may take longer depending on procedure.
- c) All Wills and/or documents have to be signed, dated and witnessed correctly to make them effective. Failure to do so will make your Will and/or documents invalid.
- d) The Company is available to help you with the attestation (signing, dating & witnessing) of your document(s) by arrangement and appointment for a fee. If you do not require this service you will be supplied with instructions for signing, dating and witnessing your Will and any associated documents so as to assist you with the correct procedure for doing so.
- e) Whilst the Company endeavors to provide an attestation service, the Company is under no obligation to supervise the attestation of your Will and/or documents nor does it take responsibility for the documents being correctly attested.
- f) The Company takes no responsibility for an unsigned Will and/or documents resulting in your beneficiaries not benefitting from your Estate.
- g) The Company takes no responsibility for verifying the identity or age of anyone with whom we contract to provide a Will and/or documents. The Company takes no responsibility for verifying any of the information provided by you in your instructions. The Documents prepared rely on the information provided by the Client on the Client Instruction Forms which have been signed by the Client.
- h) Where the proposed terms of a Will and/or other documents are of a nature or complexity that makes its service inappropriate the Company will notify you of this.
- i) The Company reserves the right to decline the provision of a Will and/or other documents. The Company will return your cheque or refund the charge when notifying you.
- j) This order forms a Contract between you the Client(s) and the Company. Notwithstanding the Client's statutory rights the Client has the right to cancel this contract in writing within seven days of the date of giving initial instructions whereupon the client will receive a full refund. After the expiration of this period the Company reserves the right to charge you for the advice given and for any preparatory work or completed work already carried out on your behalf and in accordance with your instructions.
- k) Any liability incurred by the Company as a result of this Contract will be limited by the terms of the Company's Professional Indemnity Insurance.
- l) The Company reserves the right to vary the terms of this agreement in the event of any change in the relevant law.
- m) For the purposes of the Contracts (Rights of Third Parties) Act and notwithstanding any other provisions in this agreement is not intended to, and does not give to a person who is not party to it, any right to enforce any of its provisions.
- n) The Company reserves the right to contact the Guardians, Executors, Attorneys and Trustees named in the Will to ensure that they understand the duties they will need to undertake when called upon to act.

**Notice of right to cancel.** This contract is between you the Client and Adviserwill Ltd. You the Client have the right to cancel this contract at any time within the period of fourteen days starting with the day of receipt of this notice to cancel. If you wish to cancel this contract you **MUST DO SO IN WRITING** and deliver personally or send or electronically mail it to the 'Legal Department, Adviserwill Ltd, 6 Ashcombe Road, Weston-super-Mare, North Somerset, BS23 3DY' or [info@adviserwill.com](mailto:info@adviserwill.com). The notice of cancellation will be deemed served as soon as it is posted or sent.